

Title:

Live chat software ~ Online Call Center Solution

Word Count:

465

Summary:

Live chat is instant-messaging-based software that gives customers and potential customers the

Keywords:

live chat software, live chat tool, live chat solution, live help, live help software, live help

Article Body:

There are many software options in the market for live chat. Some of those software packages

Call centers are centralized offices in which incoming and outgoing communications are routed

Live chat is an instant-messaging-based software that gives customers and potential customers

By using live chat in a call center setting ~ with multiple representatives in one office loca

Additional benefits to live chat call centers are that while you have them in chat, they are a

People access the Internet 24 hours a day, 7 days a week all year long. If your customer serv

Live chat software for online call centers allows your customers to forward feedback about the

The software also allows representatives to proactively initiate a live chat session with visi

People are too quick to associate call centers with telemarketers, but when used for the purpo

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