

Title:

Web-based Learning Management Systems Used In Partner Support Settings

Word Count:

870

Summary:

In many respects, e-Learning has matured as a technology and industry. Today we will look at h

What is a learning management system?

Learning management systems (LMSs) are web-based software application platforms used to plan,

Keywords:

learning management systems, lms, elearning

Article Body:

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What is a learning management system?

Learning management systems (LMSs) are web-based software application platforms used to plan,

Where and why are learning management systems being used in partner support settings?

LMSs are being used in business-to-business, high-process, value-added, and technology-oriente

In some ways, partner support operations may be similar to customer support settings, but they

Partners walk a different road with product end users. Partners need the flexibility to provid

Why is it cost-effective to use an LMS for your company's partner support operations?

Learning management systems have lots of functionality that can be used in partner support org  
Learning management systems can be used to create a library of custom online courses that dem

LMSs can be used to track and monitor your partner's activities, instead of using a bunch of s

What other features in learning management systems can be used for the partner support functio

A well-designed LMS comes with a help desk feature that can be used for 24/7 partner and end-u

- synchronous training used in product implementation;
- web conferencing on a new feature set that can be archived for later viewing;
- actual, on-the-spot tech-support using the ^share your desktop~ feature so your tech can go
- and more.

LMSs can have a built-in survey tool that allows you to query your partners and end-user custo

A company can realize effective resource planning and substantial cost savings by using learni

Available at <http://www.sanface.com/txt2pdf.html>