

Title:

Problems with availability time?

Word Count:

392

Summary:

Many companies do want to interact with online customers and use their feedback, but they lack

Keywords:

tips, chat, live support, live customer support, live chat, live chat software, online customer

Article Body:

Many companies do want to interact with online customers and use their feedback, but they lack

Some companies place the "chat button" on their website, but rarely are available for support.

Although the solution lies in analyzing and using the most of your resources in the situation,

- You can place an expert in the field to answer the questions of your website visitors
- You can state smaller interval of "availability hours" each day, by writing: "Operator
- If you sell standardized products, you can state availability hours for receiving customer
- Put your current employees to serve online customers while their working time intercha
- If you already have a phone-support personnel, you can also use them to serve online v

Depending on the situation, these solutions can become very creative. We will be glad to recei

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