

Title:

Speaking Up About Vehicle Safety

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Summary:

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How many complaints does it take to initiate a recall investigation? There is no set number. H

The NHTSA is perhaps most recognized for its "5-star government crash test ratings." However,

To encourage consumer input, the agency uses every available avenue. Efforts to get unsafe veh

Every phone call, Internet report or complaint letter to NHTSA is carefully reviewed by vehicl

The agency's technical staff members continuously monitor all complaints to determine trends a

The group says that people having problems with their vehicles that they think are safety rela

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