

Title:

What to Look For in an Auto Repair Shop

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288

Summary:

When their cars break down unexpectedly, many people take them to the closest repair shop they

Keywords:

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Article Body:

When their cars break down unexpectedly, many people take them to the closest repair shop they

The best thing to do is to start shopping for a repair facility before you need one. By planni

The National Institute for Automotive Service Excellence (ASE), a nonprofit, independent organ

* Ask your friends and associates for their recommendations or consult local consumer groups.

* Arrange for alternate transportation in advance so you will not feel forced to choose a shop

* Look for a neat, well-organized facility with modern equipment and vehicles in the parking l

* Look for a courteous staff. The service consultant should be willing to answer all of your c

* Ask about the shop's policies regarding estimated repair costs, diagnostic fees, guarantees

* Ask if the repair facility usually handles your type of repair work.

* Look for signs of professionalism in the customer service area such as civic, community or c

* Look for evidence of qualified technicians such as trade school diplomas, certificates of ad

Approximately 400,000 professionals hold current ASE credentials. They can be found at indepen

The certified technicians wear blue and white ASE insignia or pins. Their employers often disp

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